



Covid-19 Guidelines

Store Information:

Our Office is **OPEN** Monday – Friday 8am – 5pm
All customers must wear a mask upon entering our facility.
Please sign in when you visit the office.
Please use the hand sanitizer at the front desk.

Reservations and Rentals:

Self Storage / Vault Rentals – You can come into the office or we can do everything over the phone.
Outside storage is 24 hours access, your access code will allow you to enter the gated compound. If you choose to do everything over the phone, we can put your locks inside your unit. Call us for more information.

Move out:

Please remove your locks and all items from your unit. This will tell us you have left unit and we will be checking gate codes as to the date you left. You can email or call us to let us know you have moved out.

Parcels Pick up:

Parcel deliveries will be in the front foyer area for pick-up

Payment Options:

Debit, Cash, Visa or Mastercard in person at main office.
E-transfer from your online banking: send to info@riversidestorage.ca – depending on banking facility you may have to create a security word. Please use the word: storage (put in small cap/small letters)
In your memo area: please put your unit number or name on the account if it's not your name that is sending the funds.
Credit Card: Call the office to give your credit card information over the phone.
After hours: Drop Box for Cash Payment beside our main office door – place in envelope with your name and unit number on the front of envelope. Please provide us with an email if possible, for us to send you a receipt.

We are taking Precautions In accordance with all public safety guidelines, we have enhanced sanitation measures and implemented Social Distancing in our Storage, warehouse, office and with our drivers.

We're here to help

If you have any questions about your accounts or our facility, please call our toll free 1-866-753-7867, local: 506-854-9724 or email us at info@riversidestorage.ca